

When servicing loans under MPF Xtra® or MPF® Government MBS you have a custodial account at the Federal Home Loan Bank of Chicago (FHLBank Chicago). Access to your custodial account is available via the FHLBank Chicago's system called eBanking.

Accessing eBanking

For those who need to obtain **view only** access to your eBanking account, email the information below to MPF-Help@fhlbc.com. The e-mail requesting access must come from any individual designee on your MPF Resolution.

For the individual(s) you are requesting eBanking access provide:

- PFI Name
- PFI Number
- MPF Program custodial account number(s)
- First and last name
- e-mail address
- Mailing address
- Phone number

Individual user ID's and temporary passwords will be provided. Responses are provided within 2-3 business days.

Remitting Funds

There are two ways to remit MPF Program custodial funds into your account in eBanking;

- 1. Wire
- 2. Automated Clearing House (ACH)

Wires funds typically charges the sender and receiver, while ACH is free. If you chose ACH, you will need to originate through an ACH vendor to move money between bank accounts across the United States.

Wires and ACH require a 9-digit account format (your 6-digit account with 3 preceding zeroes) and routing number 071004501. NOTE: ACH's greater than \$100,000 may take 1-2 business days to be processed and available in your custodial account.

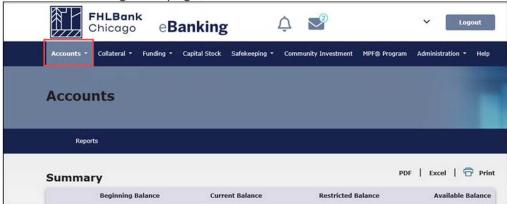
Reports/Bank Statements

In order to reconcile your remittance payments you can easily print a report from the Accounts section of eBanking.

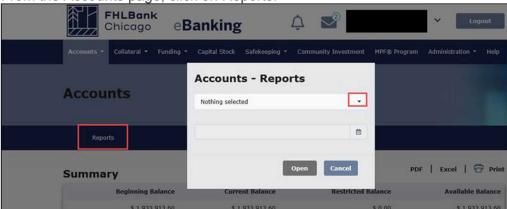




From the eBanking main page, click on Accounts:



From the Accounts page, click on Reports:



A pop-up box will appear for you to select the type of report you would like in the box.



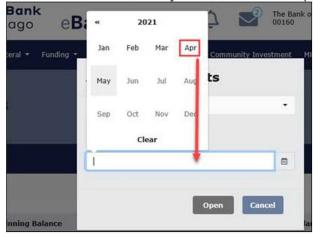




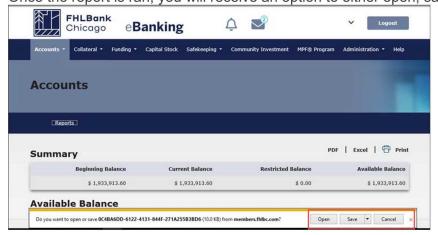
Select if you would like the report to generate in excel or pdf.



Select the date or month you would like the report to create.



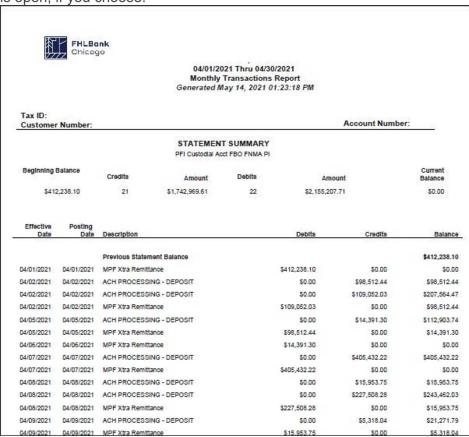
Once the report is ran, you will receive an option to either open, save, or cancel.







By selecting 'open' you will receive your report to view. You can save the document once it is open, if you choose.



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